

Winter Springs Roofing & Repair Wins Eighth Pulse of the City News Award for Customer Satisfaction

Florida roofing repair contractor continues its legacy of excellent customer service, receiving its eighth straight Pulse Award.

LONGWOOD, FLORIDA, UNITED STATES, September 14, 2018 /EINPresswire.com/ -- [Winter Springs Roofing & Repair, LLC](#) specializes in finding the most innovative solutions for the most difficult roof repairs. The family-owned company also specializes in providing the highest level of customer service to ensure complete satisfaction every time. [Pulse of the City News](#) has once again recognized the company's efforts, honoring it with its eighth consecutive [Pulse Award](#).

Winter Springs Roofing & Repair has been proudly serving Central Florida customers since 1983. Owned by Bill and Tammy Sumner, the company is one of the last "genuine owner operated" specialized roofing repair businesses in Central Florida. Bill answers his own phone, returns calls promptly and goes out to every call to personally meet with every homeowner.

Initially working in new home construction, Bill took his years of experience and began specializing in the repair of roof-related problems. Winter Springs Roofing & Repair has been called in to repair long-standing roof problems that have been unresolved after several years and several other contractors, including precision tile roof repairs. In fact, the company has now become accustomed to serving customers who have been left dissatisfied by other companies and has earned an unparalleled reputation for outstanding work and customer service.

“

Our dedication to our customers and the pride we take in every job shines through in each roofing project we take on.”

Bill Sumner, Owner

When it comes to residential and commercial roof restoration in Central Florida, Winter Springs Roofing &

Repair has the longest list of satisfied customers and personal referrals from hundreds of those same customers. “Our dedication to our customers and the pride we take in every job shines through in each roofing project we take on,” says Bill. “No matter what your roofing project is, big or small, we’re happy to serve home and business owners in Central Florida and the surrounding



areas.”

Customer Randy Miller highly recommends Winter Springs Roofing & Repair, stating that Bill and his team were professional from start to finish. “[They had] excellent commitment to putting on a great product using smart, hardworking roofers; excellent on-site management from start to finish. Bill is an excellent owner and very easy to work with and does exactly what he says he will, a man of integrity. Mitch, the on-site foreman stays on top of the job and follows up continually and is a good manager of time, products and manpower. I have hired many contractors for various reasons in my lifetime and this company tops them all. This company simply ‘wowed’ me with every aspect of the reroofing project.”

Another customer, Lauren Kennedy, also raves about the service she received. “When Hurricane Irma passed, and we needed a new roof, Winter Springs Roofing was on my list of people to call,” she said. “Even with how busy they were after Hurricane Irma, they got back to me in a timely manner! Bill never pressured us into anything. He actually encouraged me to do my research. Bill kept us updated every step of the way. When it came time for our reroof project to start, the crew was always on time, hardworking dedicated professionals. I can definitely see why Bill has been in business so long. He only uses the best materials and crew, and you can tell! Our roof looks impeccable!”

As the owners of a local business, Bill and Tammy are dedicated to serving the local community. They continue to support many worthwhile charities and events in the area whenever possible, including Goodwill Industries, Red Cross, Second Harvest Food Bank, Casselberry Veterans, and Trades of Hope, a group dedicated to helping women in third world countries get out of poverty through positivity and empowerment.

What sets the Pulse Award apart is the research behind it. Pulse uses a database of performance information that has been compiled on an ongoing basis since 2009. Then, by determining an annual rating for companies, Pulse offers a level of stability that tells the whole story, not just what the company did last week. The Pulse Award is reserved for those earning the highest ratings of 4 or 5 stars.

About Winter Springs Roofing & Repair, LLC

Winter Springs Roofing & Repair is located at 2100 N. Ronald Reagan Blvd. in Longwood, Fla. For more information, call 321-316-4774 or go online to www.winterspringsroofingandrepair.com. Visit the company’s Award Page at <https://www.pulseofthecitynews.com/company-details/a413y24453/winter-springs-roofing-and-repair-llc/Casselberry/FL>.

About Pulse of the City News and The Stirling Center

The leaders behind Pulse of the City News and The Stirling Center have a lifetime of experience in the real estate, building and construction fields in news and publishing. Pulse of the City News, rooted in the building and construction industry, has teamed with The Stirling Center to bring the benefits of the “customer experience” perspective to the industry. The two firms are dedicated to recognizing building and construction companies and individuals that successfully embrace the combination of quality product and exemplary customer service, and providing services to them and others aspiring to embrace both objectives.

The Stirling Center provides “customer-first” learning resources, including articles, courses, and training tools and materials on customer-oriented performance.

Pulse of the City News and The Stirling Center are located in Lapeer, Michigan. For more information, call 866-732-9500 or go online to www.pulseofthecitynews.com.

Jamie Rawcliffe
Pulse of the City News

866-732-9500
email us here

This press release can be viewed online at: <http://www.einpresswire.com>

Disclaimer: If you have any questions regarding information in this press release please contact the company listed in the press release. Please do not contact EIN Presswire. We will be unable to assist you with your inquiry. EIN Presswire disclaims any content contained in these releases. © 1995-2018 IPD Group, Inc. All Right Reserved.