



# GroomX providing softskills training for the Health Care Sector in India

*GroomX providing softskills training for the Health Care Sector in India*

BANGALORE, KARNATAKA, INDIA, September 19, 2017 /EINPresswire.com/ -- Welcome to GroomX Finishing Academy. A training and development organization which provides complete end-to-end training solutions with a mission. We work with the client to provide high quality training that will seamlessly transition the employees to a higher level of competence.

## Importance:

Patients and their visitors depend on hospital employees to go the extra mile to provide customer service that takes into account the intimidation they feel simply visiting a hospital. Our Training for Hospital Employees program delivers proven methods that will provide insight into how human behavior affects individual customer needs and will enable any hospital employee to provide lasting customer satisfaction to patients.

## Objective:

Our Training for Hospital Employees program teaches employees and the administrative staff the ability to recognize patient and visitor behavioural styles and to respond according to individual needs.

Participants who attend this session will learn the methods required to ensure that every person who visits a hospital, be it a patient or a visitor, leaves as a satisfied customer.

## Soft Skill Training is Often Overlooked

When it comes to skills in employment, the first line of emphasis is typically towards abilities, training and knowledge of specific skill sets. These are referred to as hard skills. Soft skills, however, are often overlooked, yet they also play an important role in day-to-day operations.

Soft skills are personal attributes that enhance an individual's interactions, job performance and career prospects. Unlike hard skills, which are about a person's skill set and ability to perform a certain type of task or activity, soft skills are interpersonal and broadly applicable.

## Training Process

Pre-training questionnaire is sent prior to training session.

Execution of the training.

Post-training evaluation.

## Methodology :

Combination of : Role plays' | Activities | Games | Case Studies & PPT's | Audio & Video clips | Mockup segment's etc.

During the sessions, training may happen but learning may not. To avoid this contradiction, we take up role of a learning facilitator by making interactive training sessions, customizing training programs that meet client's requirements.

Few Clients : GroomX KWPL

Manipal Hospitals India | Sagar Hospital | Green Apple | Radiant Health Care |  
Maharaja Agrasen Hospital | Manipal Ankur and many many more.

#### Epilogue

At GroomX, we're talking about technology everyday—and not just with a variety of clients, but with leading vendors—about industry trends and real-life challenges.

And because of our close partnership with leading vendors, GroomX is positioned to help businesses like yours leverage our knowledge experts to discuss strategies, implementation and troubleshooting.

Continuous Up gradation : GroomX offers continuous up gradation of the trainings once designed. We also work closely with leadership team of your organisation to introduce the new trainings and modify/alter existing trainings.

Jal Dani

GroomX Knowledge Works Pvt Ltd

+91-9036111000

email us here

---

This press release can be viewed online at: <http://www.einpresswire.com>

Disclaimer: If you have any questions regarding information in this press release please contact the company listed in the press release. Please do not contact EIN Presswire. We will be unable to assist you with your inquiry. EIN Presswire disclaims any content contained in these releases.

© 1995-2017 IPD Group, Inc. All Right Reserved.