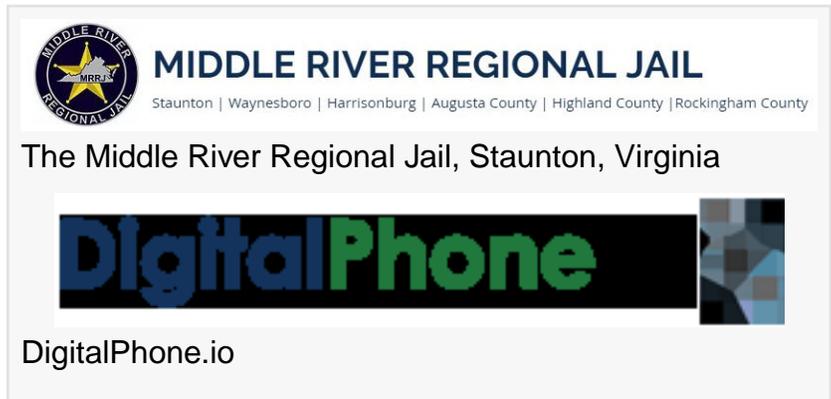


# DigitalPhone.io Restores and Improves Telecommunication Services for Middle River Regional Jail in Staunton, Virginia

*DigitalPhone.io completed a successful implementation that involved restoring telecommunication services for Middle River Regional Jail in Verona, Virginia.*

GREENSBORO, NC, US, September 8, 2017 /EINPresswire.com/ -- Leading [Hosted Telecommunications](#) Provider DigitalPhone.io Restores & Improves Telecommunication Services for [Middle River Regional Jail](#)



DigitalPhone.io, a pioneering hosted telecommunications firm that serves businesses and educational organizations nationwide, has completed a successful implementation that involved restoring and improving telecommunication services for Middle River Regional Jail in Verona, Virginia. Middle River Regional Jail is a secure adult detention facility that operates under the Virginia

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Within just a few weeks we had completed a seamless transition to the new hosted telecommunications system, which included the complete restoration of all services and the addition of key improvements”

*Gary Tomlin, DigitalPhone.io's Vice President of Sales*

Department of Corrections Minimum Standards for Jails and Lockups. Built in 2006 on a 28-acre site, the facility has a 902 bed capacity and is approximately 212,020 square feet. Staff at Middle River Regional Jail reached out to DigitalPhone.io after an unexpected failure to one of its uninterrupted power supplies. This significantly diminished system capacity (note: no inmate-related services at any time were impacted or at risk), and increased the risk of a total failure.

DigitalPhone.io's [Vice President of Sales Gary Tomlin](#) received the urgent inquiry and immediately responded. Within minutes, Gary was working with Middle River Regional Jail's Information Technology and Security Coordinator Wyatt

Brown on executing an emergency restoration plan. The restoration plan, which was subsequently developed and augmented by several system enhancement and improvements in conjunction with DigitalPhone.io's engineering team, was reviewed and approved by Middle River Regional Jail's IT department, and endorsed by leadership at Augusta County, which had awarded a bid to DigitalPhone.io after a rigorous selection process. Per that initiative, DigitalPhone.io deployed a feature-rich telecommunication system that met all of the county's business objectives and budget goals.

“One of the defining characteristics of our company is that we lean forward and close the gap with customers, not just by solving their immediate problems and needs, but helping them identify ways to

save money, increase efficiency, and get more value now and into the future,” commented Gary Tomlin, who has been in the telecommunications industry for more than 20 years. Continued Tomlin: “Wyatt and his team at Middle River Regional Jail were exceptional to work with. Within just a few weeks, we had completed a seamless transition to the new hosted telecommunications system, which included the complete restoration of all services and the addition of key improvements. Thanks to Wyatt’s leadership, what started out as an emergency situation turned into a good news story and an across-the-board win for Middle River Regional Jail and the community of over 250,000 people for which it provides essential services.”

For additional information regarding DigitalPhone.io, visit <https://digitalphone.io> or email [inquiry@DigitalPhone.io](mailto:inquiry@DigitalPhone.io).

#### About DigitalPhone.io

DigitalPhone.io (formerly Carolina Digital) is a pioneer of hosted phone services, and provides products that improve the capabilities of business and education telephony, while reducing their overall cost. The company’s offerings stand out for their excellent value, including very competitive pricing, the industry’s deepest feature set, ease of deployment, and many user-friendly packages – from a full turnkey set-up including dial tone and VoIP phones, to automated call answering and routing solutions that work with existing land lines, cell phones or VoIP phones. Learn more at <https://digitalphone.io>.

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