

## TraceGains' Expansion Continues Due to Growing Customer Base

DENVER, CO, USA, September 14, 2016 /EINPresswire.com/ -- TraceGains, the leading Food Safety and Quality Assurance (FSQA) software solution for food and consumer packaged goods (CPG) companies, welcomes its newest Customer Success Manager, Chris Catalano, to its growing team of consulting and software implementation experts.

"With more than nine years of experience in IT consulting and client management, Mr. Catalano will be a tremendous asset to our growing team," said TraceGains' Vice President of Customer Success Rajan Gupta. "Chris is a born problem solver and I believe he will delight TraceGains' customers with his approachable style and deep systems knowledge."

TraceGains continues to expand its staff to meet the growing demand for its food safety, quality, and compliance software solution. TraceGains' Customer Success team is essential to smoothly onboard new customers and collaborate with existing customers to take advantage of ongoing system enhancements. In this newly-created position, Mr. Catalano will manage a portfolio of TraceGains' customer accounts.

Catalano shared his enthusiasm about





Chris Catalano, Customer Success Manager

joining TraceGains and commented, "The team at TraceGains has developed innovative solutions for the food industry that solve real business challenges. I am excited to put my skills to work helping our customers leverage this technology to improve their operations."

Mr. Catalano has previously held IT and consulting positions in technology, healthcare, and academia. The Pennsylvania native studied criminology and information assurance at Indiana University of Pennsylvania.

**About TraceGains** 



Chris is a born problem solver and I believe he will delight TraceGains' customers with his approachable style and deep systems knowledge. Rajan Gupta, TraceGains' VP of Customer Success TraceGains' cloud-based SAAS solution provides food and CPG companies with an integrated quality, supplier, compliance, and regulatory document management system that eases compliance with <u>FSMA</u>, GFSI, and HACCP. By automating, innovating, and streamlining Food Safety and Quality Assurance, TraceGains' customers are 365 Audit Ready™ and the system typically pays for itself in only four to six months.

TraceGains is the winner of the 2016 Stratus Award for Cloud Collaboration. The company is also among the Food Logistics

Top 100 software and technology providers and was named a Top 20 Information Technology Firm by ColoradoBIZ magazine. Learn more about TraceGains products at <a href="https://www.tracegains.com">www.tracegains.com</a>. Follow TraceGains on Twitter @TraceGains.

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