



# The Difference Between Patient Dissatisfaction and Medical Malpractice

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*The Law Firm of Jonathan C. Reiter discusses the differences between patient dissatisfaction and what qualifies as medical malpractice.*

NEW YORK, NY, USA, January 8, 2014 /EINPresswire.com/ -- A number of studies have been conducted as part of an effort to decrease risks posed to patients in healthcare settings. Patient satisfaction is a measure that researchers have correlated with the number of medical malpractice cases brought each year.

The relationship of patient satisfaction to complaints against physicians and malpractice [lawsuits](#)

“Patient satisfaction survey ratings of ‘inpatient physicians’ performance are associated with complaints from patients and with risk management episodes.”

For more information about patient satisfaction and malpractice lawsuits, please visit <http://www.amjmed.com/article/S0002-9343%2805%2900164-6/abstract>

Hospitals now widely administer satisfaction surveys to patients when up with them post treatment. These usually request that patients provide a rating of the performance of medical staff in specified areas.

Op-ed: Patient satisfaction doesn't mean the best medical care

“Patient satisfaction surveys are being increasingly used in hospitals nationwide. Press Ganey, a leading organization measuring patient satisfaction, counts more than 10,000 medical institutions in the U.S., and over 40% of hospitals, among its clients.”

For more information about patient satisfaction and medical care, please visit <http://www.kevinmd.com/blog/2010/04/oped-patient-satisfaction-medical-care.html>

Medical injuries often result from poor care quality, and the line between patient dissatisfaction and medical malpractice can appear to be a fine one if providers of medical care do not adhere to established professional standards. The Law Firm of Jonathan C. Reiter says, that although some patients who express dissatisfaction with the care they have been provided may have valid claims for medical malpractice, it is important to know the difference between sustaining an actual medical injury and simply being unhappy with care received.

When one leaves a hospital or doctor's office dissatisfied with the level of care they have been provided, it is important to assess why. Patient dissatisfaction with a doctor's attitude, the time they spent waiting, or other issue that does not result in injury or damage is not actionable under the law.

Medical malpractice is a form of negligence that results in a patient injury. If a patient is injured by a misdiagnosis, subjected to unnecessary tests that leave them harmed, contracts an illness from unsanitary conditions, or has sustained another type of medical injury, they may be able to file a

medical malpractice claim and hold those responsible for what they have endured legally accountable. Causation, or proof that one's medical injury was caused by a doctor's negligence or mistake is required for a valid medical malpractice claim.

The New York medical malpractice attorneys of [the firm](#) are available to help patients who have been provided substandard levels of medical care, which resulted in a medical injury, understand their legal options for pursuing compensation for damages. Individuals can contact the New York medical malpractice law firm today for a free case review.

For related articles from The Law Firm of Jonathan C. Reiter visit <http://www.jcreiterlaw.com/news>.

Jonathan C. Reiter  
The Law Firm of Jonathan C. Reiter  
(212) 736-0979  
[email us here](#)

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