



Vineyardsoft and Technisoft Announce the Availability of Sage Alerts & Workflow for Service Manager

BOSTON, MA, USA, September 24, 2013 /EINPresswire.com/ -- [Technisoft](#) Pty Ltd and [Vineyardsoft Corporation](#) today announced a partnership to leverage the integration between Technisoft's industry-leading Service Manager software solution and Vineyardsoft's Sage Alerts & Workflow business activity monitoring application.

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This integration provides Service Manager customers with advanced operational business intelligence (OBI) that oversees critical business activities within the Service Manager solution. Sage Alerts & Workflow monitors Service Manager for critical, time-sensitive business conditions and sends alerts, automates recurring tasks, generates and delivers reports, and triggers intelligent workflow as needed. All designed around the Sage 300 ERP (Sage Accpac) technology, the integrated solution gives Service Manager customers a heightened level of awareness into their business' activities, enabling them to anticipate instead of react, and ultimately provide a higher level of service by responding sooner and more intelligently to changing business conditions.

Those Service Manager customers who are already using Sage Alerts & Workflow with their Sage 300 ERP solution have the added benefit of receiving this integration at no charge if they act before December 31, 2013. Customers may contact Vineyardsoft Corporation (www.alertsandworkflow.com; 800-850-8055) to receive details on how to download and install the free integration "EventPak".

"We are pleased to be able to offer this module to our customers," commented Bob Reinking, International Sales & Marketing Manager of Technisoft. "Sage 300 ERP customers who use Alerts & Workflow to monitor financial conditions can now use it to monitor and respond to service conditions within Service Manager. Vineyardsoft's applications have proven their value in multiple industries and we are excited to provide their workflow improvements to our service industry customers."

"We are excited about working with Technisoft and see this as a natural fit. The need for real-time visibility and delivery of critical, time-sensitive information is vital for any service organization. The Service Manager EventPak will monitor for equipment warranties coming up for expiration, job costing thresholds, overdue tasks and a variety of other service-related conditions allowing customers to make more intelligent and timely business decisions – simply put, it will provide operational business intelligence," explained Don Farber, VP Sales & Marketing, Vineyardsoft Corporation.

In addition to the integration EventPak, [Sage Alerts and Workflow](#) is available as a free upgrade to existing Sage 300 ERP clients who are using the now-discontinued Accpac Alerts technology. Both Sage Alerts & Workflow and the Service Manager integration EventPak can be downloaded from <http://www.alertsandworkflow.com/download.shtml>.

About Technisoft

Technisoft provides multi-award winning software solutions for field service, contracting, job cost management, preventative maintenance or general equipment servicing. Their Service Manager application is the #1 service and maintenance job cost solution for Sage 300 ERP.

About Vineyardsoft Corporation

Vineyardsoft Corporation is the leading developer of Business Activity Monitoring software. Vineyardsoft enables clients to monitor and respond to critical, time-sensitive business data. Winner of multiple industry awards, Vineyardsoft's KnowledgeSync product is currently installed in over 10,000 organizations worldwide.

Press Release courtesy of Online PR Media: <http://bit.ly/1gXJWVg>

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